COVID-19 Free/Reduced Internet Offers in Idaho

* **Data caps/late fees removed and no termination clause on nearly all providers for the next 60 days as of 3/13/2020**

**PARENTS:**

Please use this document as a way to find offers in your zip code. Go to the Coverage Maps in the next section of the document, click the first link, type in your zip code and see what providers are available in your area. Then reference this document to see what, if any, offers are available.

### Coverage Maps

* **Check** [**https://broadbandnow.com/Idaho**](https://broadbandnow.com/Idaho) **to see what providers are available by home address**
* [**Sparklight Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbroadbandnow.com%2FSparklight&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217921233&sdata=p92mo3x8pAnxnoXHbnfhuqb%2FZn%2FRVLoZCbT%2BLO4fxcQ%3D&reserved=0)
* [**Centurylink Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbroadbandnow.com%2FCenturyLink&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217931230&sdata=mKA4Rph91jlSuIsDeObhK2jzR2V%2FX9lg0ujz4Eg9kuE%3D&reserved=0)
* [**ATC Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.highspeedinternet.com%2Fproviders%2Fatc-broadband&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217931230&sdata=moudN0J3OGMAp%2FQ9vFVg9C3VZL%2BgHzkseMQSgTNtbxw%3D&reserved=0)
* [**Cox Internet Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbroadbandnow.com%2FCox-Communications&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217941222&sdata=29cwkUu3ozN6aokGiXAqy2rPzpLGHyv2bPQT7DfWgj0%3D&reserved=0)
* [**Syringa Internet Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.syringanetworks.net%2Fresources%2Four_network%2Fnetwork_map%2F&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217941222&sdata=zW1Uvqs7TMgKT3KZc4RfTYC8K4XaoDLidx92%2BBPUx60%3D&reserved=0)
* [**Frontier Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbroadbandnow.com%2FFrontier-Communications&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217951216&sdata=H02J7EsCtBx6kQk7oIFflliDioUGu8Sp21%2F4jkxUYvA%3D&reserved=0)
* [**Charter Spectrum Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbroadbandnow.com%2FCharter-Communications&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217951216&sdata=MZ7vB7bPA3QSESaYRHTJZ9wSC6wQxQqxIKM%2BqLxypWc%3D&reserved=0)
* [**Xfinity/Comcast Coverage Map**](https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.xfinity.com%2Flocations%2Fin-my-area&data=02%7C01%7Crdoute%40ceriumnetworks.com%7C0e45940eba0342db748a08d7cd44746d%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637203566217951216&sdata=OU8VL0aA4urfBjJ8Oqqr2Am1SIXrA2eDFkM64Zlqduk%3D&reserved=0)
* [**Rise Broadband Coverage Map**](https://broadbandnow.com/Rise-Broadband)
* [**Safelink Coverage Map**](https://safelinkinternet.com/coverage-map/)

### [State Department of Education's Version](https://isde-my.sharepoint.com/:x:/g/personal/cacampbell_sde_idaho_gov/EWanrzdOkltBrOvKATTapqsBP-2-JAvr0jewfDWkMSeL8Q?e=u9fnq5)

### Sparklight/CableOne

* **$10/month (+10.50/month modem rental, if you have your own modem you don’t have to pay that or the deposit) for 15Mbps internet for 60 days no documentation required to sign up. ASK SPECIFICALLY FOR THIS PLAN**
* **Does not include price of modem, deposit or installation ($80-100)**
* **Call: 877-692-2253**
* **Free WiFi in Sparklight office parking lots**
* [**http://one2one.sparklight.com/sparklight-offers-low-cost-internet-to-assist-families-in-need-during-coronavirus-covid-19-crisis/**](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fone2one.sparklight.com%2Fsparklight-offers-low-cost-internet-to-assist-families-in-need-during-coronavirus-covid-19-crisis%2F&data=02%7C01%7Crdoute%40ceriumnetworks.com%7Cf5e4a3f2797046019a1508d7cc591ebb%7C66b2788f378b4201bc21b268a27f8b97%7C0%7C0%7C637202555476531298&sdata=yf47j%2B9BjLg834Ab98lJBRakopEOfxbAeWN997%2B5jDo%3D&reserved=0)
* **PLEASE CALL BACK AND ASK FOR THIS OFFER IF YOU’VE TRIED PREVIOUSLY. I JUST CALLED AND SPOKE WITH THEM YOU MUST ASK FOR THIS PLAN**

### First Step Internet

* **No promotions at this time, however, if you have an extenuating circumstance, please let us (Lance, Kimberly, Lisa) know and we will contact them. They are interested in helping in those cases if possible.**
* **Plans start at $40**

### CenturyLink

* **No promotion or deals currently being offered**

### T-MOBILE

* **All current T-Mobile and Metro plans have unlimited smartphone data for the next 60 days**
* **Similarly all of those customers are getting an additional 20GB of mobile hotspot/tethering services for the next 60 days (10GB/month for 2 months)**
* **Increasing data allowance at no charge to schools and students using EmpowerED digital learning program to ensure each participant has access to at least 20GB of data per month for next 60 days**
* **Dial 611 from your phone to speak to Care for additional information or plan changes**
* **As of 3/16/2020 they stated they do \*NOT\* have an offer available for 60 days of free service and encourage consumers to be cautious of social media stating otherwise**
* [**https://www.t-mobile.com/brand/ongoing-updates-covid-19**](https://www.t-mobile.com/brand/ongoing-updates-covid-19)**]**

### Verizon

* **Waiving\* activation and upgrade fees (via a waiver credited at time of purchase or on next bill)**
* **No current offers for mobile hotspot or Jetpack services for students**
* **Waiving voice service charges for current Lifeline customers**

### AT&T

(No Idaho coverage for home internet, but leaving it up as info for distance learning students and to use as reference when other providers don’t have offers)

* **All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data.**
* **Offering internet access for qualifying limited income households at $10 a month through** [**Access from AT&T program**](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.att.com_access&d=DwMFAg&c=9wxE0DgWbPxd1HCzjwN8Eaww1--ViDajIU4RXCxgSXE&r=v0KsGWF5c78vZ9Kz_NKaUhzV3SEodY2iQcnQJ2hh_Vs&m=3a5B_ZpYyCVqozrCE4FSqUhnR3HP_jgXyk2tyRfCMqs&s=6CFCfw8pkUT7jc6RyUKAlU-cdKkp-RvwazSdW_kFCGw&e=)**. Expanded eligibility to Access from AT&T to households participating in the NSLP.**
* **New customers receiving two free months of service**
  + **No installation fee, contract, or deposit**
  + **Free in-home WiFi**
  + **Check** [**Access from AT&T**](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.att.com_access&d=DwMFAg&c=9wxE0DgWbPxd1HCzjwN8Eaww1--ViDajIU4RXCxgSXE&r=v0KsGWF5c78vZ9Kz_NKaUhzV3SEodY2iQcnQJ2hh_Vs&m=3a5B_ZpYyCVqozrCE4FSqUhnR3HP_jgXyk2tyRfCMqs&s=6CFCfw8pkUT7jc6RyUKAlU-cdKkp-RvwazSdW_kFCGw&e=) **for availability by address**
* [**https://www.att.com/help/covid-19/**](https://www.att.com/help/covid-19/)

### Lifeline Program (Federal)

* **A federally funded program that lowers the monthly cost of phone or internet services.**
* **Lifeline typically provides up to a $9.25 monthly discount on service for eligible low-income subscribers. Subscribers may receive a Lifeline discount on either a wireline or a wireless service, but they may not receive a discount on both services at the same time. Lifeline also supports broadband Internet access service and broadband-voice bundles. FCC rules prohibit more than one Lifeline service per household.**
* **Qualifying is the first step. Requires an application with personally identifiable information.**
* [**https://nationalverifier.service-now.com/lifeline**](https://nationalverifier.service-now.com/lifeline)
* [**https://www.fcc.gov/sites/default/files/lifeline\_support\_for\_affordable\_communications.pdf**](https://www.fcc.gov/sites/default/files/lifeline_support_for_affordable_communications.pdf)